



## Inspire Kitemark Criteria

Inspire's "national offer" is founded on the adoption by all registering libraries of a framework of criteria. These have been developed through experience gained from:

- 1) the many successful local co-operative library groupings already in existence
- 2) LLiL (Libraries and Learners in London)<sup>1</sup>, which has been an inspiration and in many ways a model for Inspire and
- 3) the two Inspire demonstrator pilot projects which were run in the North West and West Midlands during 2004.

The criteria have been endorsed by The British Library, the Museums Libraries and Archives Council, the Society of Chief Librarians and SCONUL, the Society of College, National & University Libraries. The approval and support of these bodies leads Inspire to identify these criteria as 'kitemarked'.

The Inspire "kitemark" criteria require that all registering libraries agree to the following principles:

- As a minimum, visitors will be allowed reference access to hard copy materials
- Service plans will be adapted to reflect commitment to co-operative working with Inspire partners
- Inspire will be publicised throughout the library/service and to the wider community where practicable
- Information on library collection strengths will be provided to be listed and promoted via the Inspire resource discovery web site
- A key contact or 'Inspire Advocate' will be appointed in each inspire library
- All staff will be briefed to ensure they have an awareness of the Inspire scheme
- Designated staff will receive in-depth briefing and have responsibility for cascading information about the scheme to other staff
- Inspire will be included in induction and on-going training programmes
- Qualitative and/or quantitative management information will be collected to assist in monitoring the impact of Inspire.

If you have any queries about the kitemark criteria, please contact me.

Sally Curry  
Inspire National Partnerships Manager  
sally.curry@ncl.ac.uk

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<sup>1</sup> <http://www.londonlibraries.org/servlets/llil/home>